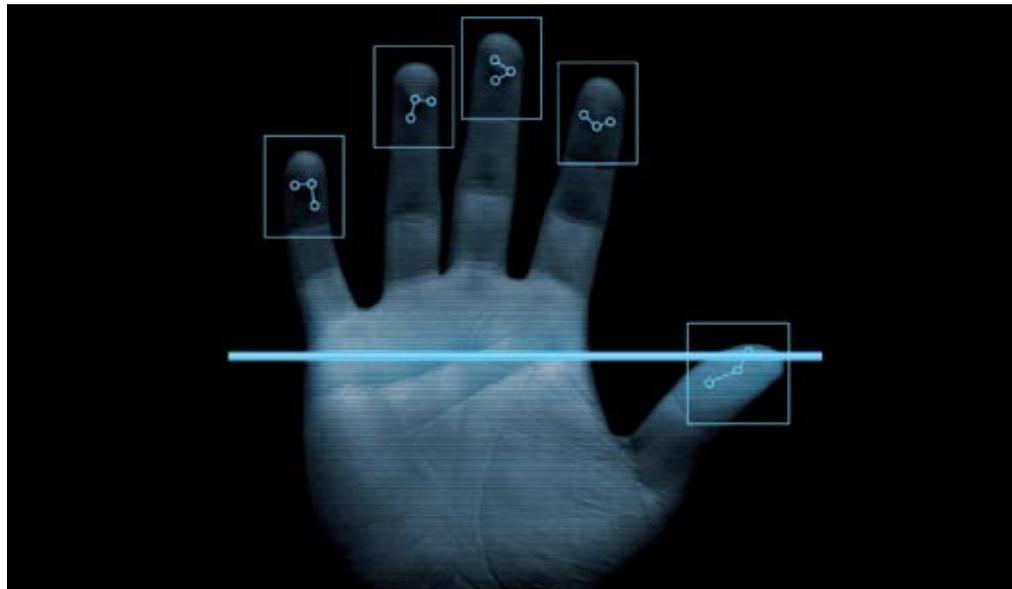


Documenting electronic evidence

A tremendous amount of electronic evidence exists today in the form of digital fingerprints on mobile phones, hard disks and memory cards. The documentation of such evidence trails can be useful in determining guilt and innocence in criminal cases and in settling legal disputes.



The use of electronic evidence is now used in almost all types of criminal cases, and is often essential if all the relevant evidence in a legal process is to be presented. Kroll Ontrack is able to assist in this process by providing services such as data recovery and technical analysis of data storage devices, and can serve as an expert witness in legal disputes. We can provide invaluable support for the business community, attorneys, the police and public authorities, and our experts are involved in both national and international assignments.

Documentation

The documentation of electronic evidence can be carried out in many ways – from uncovering electronic evidence trails in erased e-mails to determining whether or not data has been copied to an external storage device.

The range of services we offer includes the following:

- Recovering erased e-mail
- Reconstructing web-based e-mail
- Recovering active or erased documents
- Analyses of Internet history
- Detecting erased or file erasing programmes
- Analyses using special lists of key words
- Opening encrypted and/or password protected files
- Copying to external storage devices



Expedient response and specialist tools

Electronic evidence on storage devices risks deteriorating quickly. Our policy is therefore to respond to the customer's need as expediently and appropriately as possible. Both commercially available tools and our own specially designed tools are used when we make mirror image copies of the original data and then carry out analyses.

All work follows a carefully documented methodology and is carried out consistent with the highest standards for evidence collection. Every step is logged and may be checked at a later time by other parties. So that there is never any question of the authenticity of the original data, Kroll Ontrack always works on back-up copies, in which a mirror image copy of the original data is made onto a separate device.

Project-led team

An investigator from Kroll Ontrack will always serve as an active project manager. We advise the customer throughout the entire process of data collection and analysis in order to ensure that the goal of the survey is achieved.

Flexible solutions

We can come to you or you can come to us. Either our experts can travel out to your place of business or you can send the data device to one of our ultra modern laboratories in several European countries, where we make a mirror image copy of the storage device for the analysis phase. If a case has international ramifications, we have experts and offices available in 30 countries through Kroll Ontrack.

Working in the customer's offices

The need for confidentiality and a rapid response means that many assignments must be carried out at the customer's place of business. This type of work often means that the relevant sources of evidence are identified and secured on site.

Final report

The customer receives a report after the assignment is completed. The report documents the various phases of the process, describes the procedures that were used and provides an overview of the results. It also contains our comments, conclusions and any suggestions if additional measures may be needed. The report contains all the relevant evidence that supports our analyses and conclusions.

Expert witnesses and legal advice

It is often necessary to carry out an expert legal assessment in order to interpret the results from our technical analyses. We work closely with the legal firm which can assist in the investigation if the customer has a need for legal advice.

Confidentiality and integrity

Kroll Ontrack is proud of its reputation for honesty and integrity. All information that is received or that comes into our possession is covered by the company's strict code of confidentiality. If needed, however, we can also enter into a formal confidentiality agreement with our customers. Kroll Ontrack follows international standards for documenting evidence trails.

When might it be necessary to have a technical analysis of an electronic evidence trail?

- Disloyal employee
- Breach of contract
- Industrial espionage
- Fraud
- Bankruptcy
- Wrongful dismissal
- Data burglary
- Document forgery
- Theft

What type of electronic evidence can be uncovered?

- E-mail
- Photos
- Documents
- Internet use
- Print-outs
- Log information
- Time and date (pattern of use)
- Erased files

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