



First Responder Training

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Successful computer investigations depend upon the first steps you take

With this in mind, Kroll Ontrack provides a training course which gives you the skills and techniques required to secure potential evidence in a competent manner.

This gives your organisation the ability to respond quickly and effectively to an electronic evidence incident.

What is First Responder Training?

Kroll Ontrack's First Responder Training prepares you to attend incidents that require an effective and efficient gathering of a forensically sound image of an employee's IT environment.

This one day course provides technical personnel with an overview of:

- » legal issues involved
- » computer forensic principles and processes
- » guidance on ensuring evidential integrity
- » scenarios and case studies

With successful completion of the training, the participant will be able to attend to such incidents with the knowledge required to gather the right information in the most secure way possible, whilst still protecting evidential integrity.

Why consider First Responder Training?

With an increasing risk of intellectual property theft, inappropriate use of the internet or just a need to provide a complete copy of an employee's IT environment, employers must be able to move quickly to protect the organisation and to secure any potential evidence.

Key benefits of First Responder Training

- » **INCREASE** your ability to react quickly to safeguard the source of potential evidence
- » **PROTECT** your business through skilled frontline staff on hand to respond to internal threats
- » **ENSURE** the first crucial steps in an investigation withstand legal scrutiny
- » **ACHIEVE** greater success when protecting your assets by identifying what happened and act as a deterrent to potential wrongdoing.

What will the training cover?

- » The Legal system
- » Computer forensics principles
- » Potential infringements
- » Securing computer evidence
- » Containing the scene
- » Note taking
- » Ensuring continuity
- » Witness statements and reports
- » Escalation procedures
- » Scenarios and case studies

Benefit from independent expertise

While organisations are relying more frequently on third parties to carry out the detailed forensic investigation, the initial exercise to secure the scene may be carried out by in-house staff. In this scenario, success requires that appropriate understanding and working practices are in place to cover a relatively rare, but complex event.

First Responder Training equips attendees with the background, skills and techniques to ensure they are able to secure electronic evidence in a competent manner. Such evidence may then be subsequently passed to appropriate law enforcement agencies or third parties for investigation in the knowledge that its integrity is sound.

Without employing the correct forensic techniques, there is significant risk that the evidence will be tainted, leaving the organisation unable to proceed with any subsequent investigation.

The process

This training programme is typically run over the course of one business day and can either be held conveniently on your premises or at our own offices in central London.

Why Kroll Ontrack?

With the most comprehensive line of electronic evidence services in Europe, Kroll Ontrack can design tailor made electronic evidence solutions just for you.

Our consultants have years of experience working with forensic specialists, regulatory bodies and government organisations including the SFO, HM Customs & Excise, FSA, United States Air Force and the MoD.

Contact Us

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