



First Responder Training

Successful computer forensic investigations depend on the first steps you take.

This document outlines how being fully prepared to respond to your organisation's need for securing digital evidence can ensure the integrity and ultimately the success of your investigation. Most often computer forensic investigations within an organisation are reactive, impacting adversely on the business. Kroll Ontrack's 'First Responder Training' helps your organisation prepare for an urgent requirement to acquire evidence, at the same time minimising the impact on the business and maximising your success.

What is First Responder Training?

Kroll Ontrack's **First Responder Training** prepares you to attend incidents that require an effective and efficient gathering of a forensically sound image of an employee's IT environment.

The one day course provides key personnel with an overview of the legal issues involved, the computer forensic principles and the processes to be followed, as well as guidance on the key issue of how to ensure evidential integrity. It also discusses a number of scenarios designed to bring out key points of the training.

With successful completion of the training, the student will be able to attend such incidents with the knowledge required to gather the right information in the most secure way possible, while still protecting the integrity of the evidence.

What impact does the training have?

As a result of this training, your increased understanding of the issues around electronic evidence and your consequent ability to devise appropriate processes for your organisation, leads to a removal of risk and an increase in the effectiveness of your organisation to deal with electronic evidence issues.

Why consider First Responder Training?

With increasing risk of intellectual property theft, inappropriate use of the internet or just a need to provide a complete copy of an employee's environment before they leave your organisation, employers must be able to move quickly to protect themselves and to **secure** any potential evidence.

Benefit from independent expertise

While large organisations are relying more frequently on third parties to carry out the detailed forensic investigation, the initial exercise to secure the scene may be carried out by in-house staff. In this scenario, success requires that appropriate understanding and working practices are in place to cover a relatively rare, but complex, event.

The **First Responder Training** equips attendees with the background, skills and techniques to ensure they are able to **secure** electronic evidence in a competent manner. Such evidence may then be subsequently passed to appropriate law enforcement agencies or third parties for investigation in the knowledge that its integrity is sound.

Without employing the correct forensic techniques, there is significant risk that the evidence will be tainted, leaving the organisation unable to proceed with any subsequent investigation.



What will the training cover?

1. The UK Legal system
2. Computer forensics principles
3. Potential infringements
4. Securing computer evidence
5. Containing the scene
6. Note taking
7. Ensuring continuity
8. Witness statements/reports
9. Escalation procedures
10. Scenarios/examples – overview and discussion

What are the benefits to being aware?

- **Success:** Your chance of success in cases where computer forensic activity is required increases dramatically.
 - **Reduced costs:** Reduce the financial, reputational and lost opportunity costs associated with inaccurate computer forensic activity.
 - **Deterrent:** An organisation that has the capability and willingness to react to any misuse of computer equipment can deter inappropriate employee behaviour.
- **Protection:** Ensure better protection of your intellectual property by establishing a sound platform to use computer forensics.
 - **Expertise:** Trust an external expert to validate your processes and procedures.

The process

The training programme is typically run over the course of one business day and would be conveniently run on your premises.

Why Kroll Ontrack?

With the most comprehensive line of electronic evidence services in Europe, Kroll Ontrack can design a tailor-made electronic evidence solution just for you.

Our consultants have years of experience working with forensic specialists, regulatory bodies, and government organisations including the SFO, HM Customs & Excise, FSA, United States Air Force and MoD.

KROLL ONTRACK®

info@krollontrack.nl
www.krollontrack.nl

Kroll Ontrack is the technology services division of Kroll Inc., the world's leading risk-consulting company. Kroll is an operating subsidiary of Marsh Inc., the risk and insurance services subsidiary of Marsh & McLennan Companies, Inc.

Kroll Ontrack is the world's largest provider of disclosure services (electronic and paper), computer forensics, and data recovery with integrated solutions for paper and electronic document needs.