

## Ontrack EasyRecovery

Ontrack® EasyRecovery™ products help you recover, repair, and restore your valuable data. The loss or corruption of critical data can have staggering financial, legal, and productivity ramifications on businesses and home users alike. Important documents are often difficult or even impossible to recreate. With EasyRecovery do-it-yourself



software you can get your data back quickly and easily - saving you time, money, and resources.



### Causes of data loss or corruption:

- Accidental file deletion
- Computer viruses or worms
- Damage due to a power failure or surge
- Software program failures
- Partitioning or boot-up problems
- Corrupt or missing critical file system structures
- Drives that have been fdisked or formatted
- Application crash
- System shutdown
- Hard disk or media failure

Whether you are a business executive, a computer technician, or a home user, there are many ways for important data to be lost or corrupted. Now there is one simple way to restore it with the EasyRecovery family of products.

EasyRecovery software recovers and repairs lost or inaccessible data quickly and easily. Only Ontrack offers award winning, do-it-yourself software solutions to recover and repair your valuable data. EasyRecovery is based on Ontrack's 20 years of data recovery experience. Trust your data to Ontrack, a leading provider of data availability software and service solutions and the worldwide leader in data recovery.

## Who needs EasyRecovery software?

- **Computer IT professionals**
- **Computer service or repair technicians**
- **Small office or home office computer users**
- **Computer enthusiasts**  
**Anyone suffering from data loss or corruption**

Not all types of data loss or corruption require the assistance of an engineer. As long as your system's hardware is fully functional, the EasyRecovery family of products may be the only solution you need for all of your data repair, recovery, and disk diagnostic needs.



## EasyRecovery Product Options

### EasyRecovery™ DataRecovery

EasyRecovery DataRecovery is a simple, yet powerful tool for recovering lost data caused by accidental file deletion, virus infection, and inaccessible or unbootable partitions. Utilise the Emergency Boot Media to recover data from systems that cannot boot to Windows. EasyRecovery DataRecovery also comes in a feature limited EasyRecovery Lite™ edition that allows you to recover 25 files per recovery session. Both editions include repair capabilities for Zip files.

### EasyRecovery EmailRepair™

EasyRecovery EmailRepair repairs and restores Microsoft® Outlook and Outlook Express files that are accessible but cannot be opened. EasyRecovery EmailRepair also includes repair and restore capabilities for corrupted Zip files.

### EasyRecovery FileRepair™

EasyRecovery FileRepair repairs and restores corrupt files into new readable files. It's a complete repair and restore solution for corrupted Microsoft Access, Excel, PowerPoint®, and Word files, plus corrupted Zip files. EasyRecovery™ Professional EasyRecovery Professional contains the most advanced data recovery, file repair, and disk diagnostic capabilities available including all of the EasyRecovery DataRecovery, EasyRecovery EmailRepair, and EasyRecovery FileRepair features and benefits. EasyRecovery Professional also includes superior disk diagnostics including Ontrack Data Advisor® plus advanced data recovery capabilities and options.

### EasyRecovery™ Trial Editions

The EasyRecovery Trial Editions identify and allow you to view the deleted and corrupted files that can be recovered and restored with a full edition of EasyRecovery. As an added benefit, the Zip repair component is fully functional and allows you to recover and repair deleted or corrupt Zip files!

### EasyRecovery™ Professional Special Licensing Options

The EasyRecovery Professional Commercial License is an annually renewable license available to technicians and consultants for commercial and consulting use to recover, repair, and restore data. The EasyRecovery Professional Enterprise License is licensed for business and corporate use to internally perform recoveries on a designated number of storage devices.

### Added Value

If you need additional data recovery solutions, a built in Crisis Center™ in EasyRecovery software provides you with information on emergency escalation assistance.

Additional data recovery options include:

- **Remote Service** - Remote Data Recovery™ technology enables Ontrack engineers to recover lost data remotely via a secure modem or Internet connection, making it the fastest data recovery method available today.
- **In-Lab Service** - For hard drives that are physically damaged, malfunctioning, or have been exposed to a disaster, this data recovery service is the most effective data loss solution.

## System Requirements

Windows 98SE, Me, 2000 and XP Note: Although EasyRecovery requires the above operating systems for installation purposes, EasyRecovery is capable of recovering files from DOS and other Windows-based operating systems such as 3.x, 95, 98, and NT. Minimum of 64MB of RAM (in most cases) Pentium-class processor. Microsoft Internet Explorer 4.0 or later. Software program applicable to the type of files to be repaired or recovered

**Recovery Capabilities for:**  
IDE/EIDE/ATA, Serial ATA and SCSI hard disks, floppy diskettes, Zip and Jaz removable media, external media devices, and digital media (ie. flash memory)

**File Repair Capabilities for:**  
Files created using modern versions of Microsoft Office, Zip, Microsoft Outlook, and Microsoft Outlook Express. For more information, visit the Ontrack Web site.

**Installation Requirements:**  
150MB (maximum) of free space on your hard drive for the installation process

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